Internet price list

Valid from 1 October 2023

Prices in CHF incl. VAT

Bandwidth	Unmanaged	Managed	Price
50/50	x	x	52.00
100/100	x	x	55.00
500/500	x	x	65.00
1000/1000	x	x	75.00
10000/10000	x	x	85.00

Static IP	Unmanaged Basic	Managed Basic*	Managed Standard*	Managed Premium*
1 static IP	11.-	not available	not available	not available
4 static IP	20.-	included	included	included
8 static IP	30.-	30.-	30.-	30.-
16 static IP	50.-	50.-	50.-	50.-
32 static IP	70.-	70.-	70.-	70.-

Preconfigured routers with dynamic IP

Supported routers DSL	Price	Managed Basic	Managed Standard	Managed Premium
AVM FRITZ!Box 7530 (VDSLv2)	170.00	Cisco included	Cisco included	Cisco included
AVM FRITZ!Box 7583 (g.Fast)	250.00	Cisco included	Cisco included	Cisco included

Supported routers FIBER BX	Price	Managed Basic	Managed Standard	Managed Premium
AVM FRITZ!Box 5530	250.00	Cisco included	Cisco included	Cisco included

Supported routers XGSPON	Price	Managed Basic	Managed Standard	Managed Premium
Zyxel AX7501 Router mit SPF+ (10GBit)	420.00	Cisco included	Cisco included	Cisco included
AVM XGS-PON FRITZ!Box 5530 Provider Edition (2.5Gbit)	250.00	Cisco included	Cisco included	Cisco included

All routers are delivered pre-configured

Preconfigured routers with static IP	Price	Managed Basic	Managed Standard	Managed Premium
MikroTik RB3011UiAS-RM for VDSL incl. Zyxel GM4100	440.00	Cisco included	Cisco included	Cisco included
MikroTik RB3011UiAS-RM for FiberBX incl. SFP-Modul	270.00	Cisco included	Cisco included	Cisco included
MikroTik RB3011UiAS-RM for xgsPON incl. Nokia XS-010X-Q	520.00	Cisco included	Cisco included	Cisco included

All routers are delivered pre-configured

Static IP's are not included and have to be ordered additionally

Supported Bridge	Price	Managed Basic	Managed Standard	Managed Premium
Zyxel GM4100 (g.Fast)	170.00	Cisco included	Cisco included	Cisco included
MCT-3002W2A-DR (FiberBX)	99.00	Cisco included	Cisco included	Cisco included
Nokia XS-010X-Q (xgsPON)	250.00	Cisco included	Cisco included	Cisco included

Managed Service - SLA	Unmanaged Basic	Managed Basic*	Managed Standard*	Managed Premium*
One-time costs when switching on	0.-	390.-*	390.-*	850.-*
Monthly costs	**free**	**65.-**	**125.-**	**245.-**
Service SLA				
included Support time	Office hours	Office hours	Office hours	Office hours
Router monitoring	no monitotring	reactive monitoring	proactive monitoring	proactive monitoring
Availability/Recovery	Best effort unmanaged	Best effort / managed reactive	99.8% / 4h	99.95% / 4h
IP address	dynamic IP	static IP	static IP	static IP
End-to-End Quality of Service	not available	6.-	6.-	6.-
Managed Router	not included**	included	included	included
Express activation	250.-*	250.-*	250.-*	250.-*

*one-time costs may vary depending on setup
**The router must be supplied by the customer or partner

Mobile Fallback** (Best Effort)	Unmanaged Basic	Managed Basic*	Managed Standard*	Managed Premium*
Mobile Fallback 10/5 (Fiber)	not available	66.-	66.-	not available
Mobile Fallback 50/25 (Fiber)	not available	80.-	80.-	not available
Mobile Fallback 300/50 (Fiber)	not available	115.-	115.-	not available
Mobile Fallback 10/5 (DSL)	not available	96.-	96.-	not available
Mobile Fallback 50/25 (DSL)	not available	110.-	110.-	not available
Mobile Fallback 300/50 (DSL)	not available	145.-	145.-	not available

Support Time	Unmanaged Basic	Managed Basic*	Managed Standard*	Managed Premium*
included support time	Office hours	Office hours	Office hours	Office hours
Additional support time 12h, Mon-Sat	not available	not available	54.-	54.-
additional support time 24h, daily	not available	not available	108.-	108.-

* With Managed Basic and SLA Managed Standard and Managed Premium, the customer must have a firewall.

** Mobile Fallback is a Best Effort product and is not available for Unmanaged Basic and Managed Premium. The extended support times are also not supported.

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