Internet price list

Valid from 1 August 2022

Prices in CHF incl. VAT

Bandwidth	Unmanaged	Managed	Price
10/10 (Fiber / DSL)	x	x	39.00
25/25 (Fiber / DSL)	x	x	46.00
50/50 (Fiber / DSL)	x	x	52.00
100/100 (Fiber / DSL)	x	x	59.00
500/100 (DSL)	x	x	69.00
500/500 (Fiber)	x	x	69.00
1000/1000 (Fiber)	x	x	79.00

SLA	Unmanaged Basic	Managed Basic*	Managed Standard*	Managed Premium*
One-time costs when switching on	0.-	390.-*	390.-*	850.-*
Monthly costs	**free**	**65.-**	**125.-**	**245.-**
Service SLA				
included Support time	Office hours	Office hours	Office hours	Office hours
Router monitoring	no monitotring	reactive monitoring	proactive monitoring	proactive monitoring
Availability/Recovery	Best effort unmanaged	Best effort / managed reactive	99.8% / 4h	99.95% / 4h
IP address	dynamic IP	static IP	static IP	static IP
End-to-End Quality of Service	not available	6.-	6.-	6.-
Managed Router	not included**	included	included	included
Express activation	250.-*	250.-*	250.-*	250.-*

*one-time costs may vary depending on setup
**The router must be supplied by the customer or partner

Mobile Fallback** (Best Effort)	Unmanaged Basic	Managed Basic*	Managed Standard*	Managed Premium*
Mobile Fallback 10/5 (Fiber)	not available	66.-	66.-	not available
Mobile Fallback 50/25 (Fiber)	not available	80.-	80.-	not available
Mobile Fallback 300/50 (Fiber)	not available	115.-	115.-	not available
Mobile Fallback 10/5 (DSL)	not available	96.-	96.-	not available
Mobile Fallback 50/25 (DSL)	not available	110.-	110.-	not available
Mobile Fallback 300/50 (DSL)	not available	145.-	145.-	not available

Static IP	Unmanaged Basic	Managed Basic*	Managed Standard*	Managed Premium*
1 static IP	11.-	not available	not available	not available
4 static IP	20.-	included	included	included
8 static IP	30.-	30.-	30.-	30.-
16 static IP	40.-	40.-	40.-	40.-
32 static IP	60.-	60.-	60.-	60.-
64 static IP	95.-	95.-	95.-	95.-
128 static IP	170.-	170.-	170.-	170.-
256 static IP	270.-	270.-	270.-	270.-

Support Time	Unmanaged Basic	Managed Basic*	Managed Standard*	Managed Premium*
included support time	Office hours	Office hours	Office hours	Office hours
Additional support time 12h, Mon-Sat	not available	not available	54.-	54.-
additional support time 24h, daily	not available	not available	108.-	108.-

Supported routers DSL	Unmanaged Basic	Managed Basic*	Managed Standard*	Managed Premium*
Zyxel XMG3927 g.FAST mit WLAN	240.-	Cisco included	Cisco included	Cisco included
Zyxel XMG3927 g.FAST Bridge	240.-	Cisco included	Cisco included	Cisco included
AVM FRITZ!Box 7583 Int. Provider Ver.	299.-	Cisco included	Cisco included	Cisco included

Supported routers FIBER	Unmanaged Basic	Managed Basic*	Managed Standard*	Managed Premium*
CTS-Fiber Router VRG5-31412 mit WLAN	210.-	Cisco included	Cisco included	Cisco included
CTS-3112W2A Media Converter	139.-	Cisco included	Cisco included	Cisco included

Supported routers XGSPON	Unmanaged Basic	Managed Basic*	Managed Standard*	Managed Premium*
Zyxel AX7501 Router mit SPF+	430.-	Cisco included	Cisco included	Cisco included
Zyxel AX7501 Router als Bridge vorkonfiguriert, incl. SPF+	430.-	Cisco included	Cisco included	Cisco included
AVM XGS-PON FRITZ!Box 5530 Provider Edition incl. 2m cable	349.-	Cisco included	Cisco included	Cisco included

* With Managed Basic and SLA Managed Standard and Managed Premium, the customer must have a firewall.

** Mobile Fallback is a Best Effort product and is not available for Unmanaged Basic and Managed Premium. The extended support times are also not supported.