

SUCCESS STORY



Hôtel des Horlogers
Vallée de Joux

Hôtel des Horlogers Installed by SmartBee Computer Solutions SA

Inspired by La Vallée de Joux (valley of the Jura Mountains mainly in the Swiss Canton of Vaud), the brand new Hôtel des Horlogers opens its doors in Le Brassus where its predecessor, the Hôtel de France, was built in 1857. The building, with its avant-garde architecture, follows the topography of the valley thanks to slabs laid out in a zigzag pattern that progressively advance towards the meadow. Certified Minergie ECO®, this 4-star superior Boutique Hotel has been designed to reduce its environmental footprint as much as possible and to integrate the principle of eco-responsibility, both in the construction of the building and in its daily operation.

The hotel has 50 rooms and suites, all tastefully decorated in a contemporary and refined style. The Hôtel des Horlogers is also an ideal venue for seminars and business events.

In the heart of the Vallée de Joux, the owner of the Audemars Piguet establishment has created a building where there are no barriers between architecture and nature, thus creating a harmony between them. It is in this fabulous project that peoplefone had the honour to bring its technology to the telecoms.

Nicolas, how did you choose the provider for the telephony of your establishment?

We chose a solution that avoided huge investments, while guaranteeing optimal quality and meeting the current connectivity needs of our customers and the team of the Hotel des Horlogers. peoplefone proved to be the ideal operator to meet these needs.

What were the challenges of this unusual project?

There were no challenges, except the fact that we wanted to work with partners who were accessible and reactive, and who understood extremely well the stakes of a quality telephone solution for an establishment of a certain standing like ours. The collaboration between peoplefone, the integration partner SmartBee Computer Solutions SA and the Hotel des Horlogers was essential to achieve the desired goal.

After several months of use, how satisfied are you with your telephone solution with peoplefone?

We are fully satisfied with the quality of the chosen product and the costs applied by peoplefone, which are completely in line with our expectations. All our 50 rooms are equipped with telephones adapted to our guests, and the 12 lines provided for our team have professional telephones which facilitate the communication within our establishment. We can only recommend peoplefone, as well as SmartBee Computer Solutions SA!

Interview was held with Nicolas Lagrange, Guest Experience Manager at the Hôtel des Horlogers