

Data privacy statement

1. Data Privacy statement

1.1 The controller of personal data pursuant to Section 5(o) of Act No. 18/2018 Coll. on the Protection of Personal Data, as amended (hereinafter referred to as the "Act"), and in accordance with Article 6(1) of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data (hereinafter referred to as "GDPR"), is **Peoplefone Slovakia, s.r.o.**, with its registered office at Karpatské námestie 10, 831 06 Bratislava, ID No.: 439942521, VAT ID: SK2022537011, registered in the Commercial Register of the City Court Bratislava III, Section: Sro, Insert No.: 50262/B (hereinafter referred to as the "Controller").

1.2 Name and address of the controller

The Controller in accordance with the applicable data protection laws is:

peoplefone AG
Albisstrasse 107
CH-8038 Zurich
Switzerland
Tel.: +41 44 552 20 00
E-mail: datenschutz@peoplefone.ch
Website: www.peoplefone.com

Address: Karpatské námestie 10, 831 06 Bratislava

E-mail: support@peoplefone.sk

Web: www.peoplefone.sk

1.3 "Personal data" means any information relating to an identified or identifiable natural person (hereinafter referred to as the "Data Subject"). An identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier, or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural, or social identity of that natural person.

1.4 The Controller has not appointed a Data Protection Officer (DPO).

2. Sources and Categories of Processed Personal Data

2.1 The Controller processes personal data that you have provided, or personal data that the Controller has obtained based on your client registration.

2.2 The Controller processes your identification and contact data, as well as data necessary for the provision of services by Peoplefone Slovakia, s.r.o.

3. Legal Purpose and Basis for Processing Personal Data

3.1 The legal basis for processing personal data is::

a) Performance and provision of telecommunications services, archiving, as well as the sale of products and services and marketing activities performed by Peoplefone Slovakia, s.r.o., pursuant to Section 13(1)(a) of the Act;

b) The legitimate interest of the Controller in providing direct marketing (sending commercial

announcements and newsletters) pursuant to Section 13(1)(f) of the Act.

3.2. The purpose of processing personal data is:

a) Performance of services and obligations arising from the relationship between the client and the Controller. When managing a registered client account, personal data are required that are necessary for the successful processing of an order (name, contact details, or address). The provision of personal data is a mandatory requirement for the conclusion and performance of the contractual relationship; without providing personal data, it is not possible to create a registered client account or for the Controller to fulfill the resulting obligations and services.

b) Sending commercial communications and performing other marketing

4. Retention Period of Personal Data

4.1 The Controller retains personal data:

- a) For the period necessary to exercise the rights and obligations arising from the contractual relationship between the client and the Controller and to assert claims arising from these contractual relationships (for a period of 15 years after the termination of the contractual relationship).
- b) Until the consent to the processing of personal data for marketing purposes is withdrawn, for a maximum of 10 years, if the personal data are processed based on consent.

4.2. Upon the expiry of the retention period, the Controller shall erase the personal data.

5. Your Rights

5.1. Under the conditions set out in the Act, you have:

- a) The right of access to your personal data pursuant to Section 21 of the Act.
- b) The right to rectification of personal data pursuant to Section 22 of the Act, or restriction of processing pursuant to Section 24 of the Act.
- c) The right to erasure (right to be forgotten) of personal data pursuant to Section 23 of the Act.
- d) The right to object to processing pursuant to Section 27 of the Act.
- e) The right to data portability pursuant to Section 26 of the Act.
- f) The right to withdraw consent to processing in writing or electronically to the Controller's address or e-mail specified in Art. 1, point 1.2 of these terms.

5.2. Furthermore, you have the right to submit a petition or a complaint to the Office for Personal Data Protection. You may contact the supervisory authority, the Office for Personal Data Protection of the Slovak (<https://dataprotection.gov.sk/uouu>), at any time with your petition or complaint regarding the processing of personal data.

6. Personal Data Security Conditions

6.1 The Controller declares that they have adopted all appropriate technical and organizational measures to secure personal data.

6.2. The Controller has adopted technical measures to secure data storage facilities and personal data storage in paper form.

6.3. The Controller declares that only persons authorized by them have access to personal data

7. Final Provisions

7.1. By using the services of a registered client on the website of Peoplefone Slovakia, s.r.o., you confirm that you are familiar with the privacy policy and that you accept it in its entirety.

7.2. By registering in the user portal, you confirm that you are familiar with the privacy policy and that you accept it in its entirety.

7.3. The Controller is entitled to change these terms. The Controller shall publish the new version of the privacy policy on its website and simultaneously send the new version of these terms to your e-mail address provided to the Controller upon registration.

7.4. These terms come into effect on **16 September 2025**.